1 Footprint

Front view
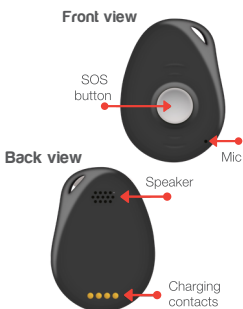
Footprint is an all-in-one GPS location and falls detector device that will pinpoint your position (accurate to 10m), when an alert is activated.

SOS button

Mic

Back view

Speaker

Charging contacts

2 Charge

Fully charge the device for 2-3 hours before you use it for the first time. The device will auto-switch on.

A blue light on the device and a red light on the charging pod will indicate it is charging.

3 Quick setup

To setup, the device needs to pick up a GPS signal. Check the blue LED indicator light. Is it doing a short-flash every three seconds? If not, take the device outside for a few minutes.

Setup is now complete. ✓

4 How to switch it on/off

To turn it on, press and hold the on/off button until the device vibrates and lights flash.

To turn it off, press and hold the on/off button then quickly press and hold the SOS button until all lights stop flashing.

On/off button

SOS button

5 How to call for help and receive a call

SOS button

To call for help, press and hold the SOS button until the device beeps and vibrates. There will be a slight pause while it connects you to our alarm response centre.

To receive a call, the device will ring then auto-answer. You don't need to press anything.

Auto-answers

6 Battery life and sim card

Battery life is approximately 24 hours. Charge it everyday.

The roaming sim auto-selects the best available signal from all the major network operators. If you're in an area with no signal, it will reconnect when a signal is regained.

24

7 Blue LED light

Blue: GPS/power status

Flash type	Every	Status
Single short	3 seconds	Device has a GPS fix
Single long	3 seconds	Device has no GPS fix
None	-	GPS chip is sleeping (off charge)
Solid	-	Device is charging (on charge)
Single	Fast blinking	Battery power less than 15%

8 Green LED light

Green: Connection status

Flash type	Every	Status
Single short	3 seconds	Connected to a mobile network
Double short	3 seconds	Sending/receiving data
Long	3 seconds	Connecting to a mobile network
Solid	-	SIM card is detected

Footprint user guide